

Please note that, you should go to the most appropriate staff member rather than waiting for the next meeting. If you think that you need to air an issue in the public domain then please do. Do not hesitate to email dlean@glos.ac.uk if you are unsure about what to do with an issue.

1 You are just about to start your first assignment and, late as ever, you head down to the learning centre to find some resources. When you arrive there, you find many of your course mates searching the same aisles. Eventually you find a text book which is might do, and may be able to help you in this assignment, but its not on the approved reading list. As the Course rep, you ask around after handing in your assignment only to find out that many of your fellow students couldn't find relevant books either and you assure them that you'll take it up a meeting.

But which meeting? (**Course Board**)

2 You are a studying for a joint degree and as you are starting an assignment you head to the learning centre to find some resources. As you have left yourself with plenty of time, as it's near the start of your final year you are confident in finding the books you want. When you get there, none of the books are present and you cant find anything which fits your interest area so end up writing mainly from online journals. When you have finished your assignment and handed it in, you head for a drink in the SU, and are speaking to some students who study similar courses who are complaining of similar problems getting books. You assure them, as a course rep, that you'll take it up at the next meeting.

But which meeting? (**Faculty SSLC**)

3 You are in your final module and are furiously writing your dissertation, late at night, in one of the IT labs. All of a sudden you are asked to vacate the lab and go home. It's Friday but only 11.30. The students who were in the lab with you are very upset by the treatment that you received and think that its very unfair especially when the lab is advertised to be open until 1.30am. You, as student Rep, vow to take it to your next, and your final, meeting.

But which meeting? (**Faculty SSLC & Faculty Board**)

4 You, and your fellow course mates, are always left waiting by a particular lecturer on Fridays at 4pm. He/She sometimes cancels lectures at 4.15 and sometimes doesn't turn up at all. However, when he/she turns up, they are one of the most inspirational speakers that you have ever heard. As the Rep, you have already taken this to the course board, and despite assurances it still continues, so you vow to take it to another meeting.

But which meeting? (**Course Leader/ Director of Studies/ ART (personal tutor)**)

5 You are desperate to start a society for your course, feeling that it would raise the profile of the subject area and increase the social aspects, and allow you to get to know your course lecturers a little better. Your department is against the idea, feeling that you have too much on, and that it may give the students too much power, against the University staff. You feel that this kind of idea should be accepted and understood across the board and announce that you, as the course rep, are going to take it to the next meeting to get the lecturers to support the idea.

But which meeting? (**Faculty SSLC**)

6 You feel intimidated by one of your lecturers and are worried that his aggression while teaching may be taken to a physical level. You are also worried that he may be drinking before giving a lecture, leading to a highly volatile performance. As the Course Rep, you are asked to do something about it.

But what? (**Student Services/HelpZone & Course leader/ Director of Studies**)

7 It is mid December and your lecture room is freezing and getting colder. After the lecture, and you have taken off your gloves and hat, whilst ordering a cup of tea in the SU bar, your fellow course mates say that you, as course rep, have to do something. You agree to take it up at a meeting.

But which meeting? (**Faculty SSLC**)

8 You feel that the emphasis of the SU has ignored the sports students amongst us, and you felt that Oxstalls is sometimes forgotten by the University when it is organising short courses and events. You also feel that the bus, only running once an hour, from Gloucester discriminates against those students who are based there. During an evening, you are chatting to some other students and find out that they also think the same. Following on from this, you canvas your course and find that most of them think the same. As course rep, you feel that you should take this to a meeting./

But which meeting? (**Faculty SSLC, SAC, Faculty Board**)