

## Support

- Have you ever had a problem and where did you go for support?
- What support did you receive and how would you rate it?
- Do you know where the helpzone is?
- Would you be interested in helping other students?
- Do you feel contacts are readily available? Accessible?
- Who would you go to, to talk?
- Who would you think would be most approachable to talk?
- By what method would you prefer to talk to others? (I.E; Text, Email, Phone Call or Face to Face.)
- Do you feel there is enough support when it comes to assignments?
- Do you feel enough support is provided?
- What or who do you find provides the best student support?
- How easy is it to access the support?
- Do you know how to contact you personal tutor?
- If you have any problems/issues do you know where to go?
- Is your personal tutor available/contactable when you need them?
- Does your personal tutor know your name?
- Is everyone nice to you?
- Does your personal tutor give you support?
- Do you know where your personal tutor's office is?
- Do you know your personal tutors office hours?
- Do you know who to speak to if you have any personal problems?